

# LiFe Premium P Series Warranty Statement

Limited Warranty for: LiFe2433P, LiFe4822P, LiFe4833P, LiFe12033P

1. This Limited Warranty covers manufacturing defects in materials and workmanship for a period of 10 years from the original purchase date.
2. This Warranty is activated by the return of the Warranty Registration Card along with a client's Proof of Purchase. If the latter is not available, then this Warranty commences upon the date of original despatch from PowerPlus Energy' warehouse as recorded in PowerPlus Energy's internal systems;
3. When the battery covered under this Limited Warranty is suspected to be faulty, the battery must be disconnected and removed from the energy storage system and switched off.
4. This 10-year Limited Warranty is subject to the conditions listed in Table 1 below.

**Table 1: Battery Warranted performance**  
(when installed and operated according to the manufacturer's installation and operation manual, specification and or instructions)

End of warranty State of Health (SoH)	80% or greater retained original capacity		
Battery cycles	Estimated cycle life: 7,000-10,000 at 50% DoD Estimated cycle life: 4,000-5,000 at 75% DoD Estimated cycle life: 3,560-4,000 at 80% DoD Estimated cycle life: 2,000-2,700 at 100% DoD		
Battery Energy	DoD	Usable Energy	Minimum Throughput
	50%	1.638kWh	11,466MWh
	75%	2.458kWh	9,832MWh
	80%	2.622kWh	9.334MWh

## Limitations of the Warranty

1. The Warranty does not cover accidental damage, normal wear and tear, or misuse.
2. The Warranty does not cover failure to operate or installations that are not according to the manufacturer's installation and operation manual, specification and or instructions.
3. The Warranty does not cover batteries that are not calibrated to 100% every 7 days as a minimum.
4. The Warranty does not cover workmanship by others, the installation or the suitability of the product for an application.
5. The Warranty does not cover damage to external equipment, installation, removal, shipping and reinstallation of battery by others.
6. PowerPlus Energy at their discretion will repair or replace the product with new or refurbished product or parts of similar age and use.
7. Should replacement batteries not be available or are no longer manufactured, PowerPlus Energy will refund the value of the remaining unused original purchase price portion.
8. PowerPlus Energy has the right to request photos of installation, history of maintenance schedule, battery charging settings and historic performance data that may be available.
9. This document may be updated at any time and the new revision will supersede any previous versions

## Consumer Protection

1. Australia - Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure

## Warranty Claims

1. Contact your original place of purchase or PowerPlus Energy direct.
2. Battery model number, battery serial number, original purchase receipt clearly showing purchase date must be supplied when making a claim .
3. A full description of the battery fault, battery location address, your full contact detail and any other relevant information should be included.
4. PowerPlus Energy will contact you to determine the fault.
5. In the event that the battery should be returned for assessment under warranty PowerPlus Energy will forward a Return Materials Authority for tracking.
6. The faulty battery where possible should be freighted back to PowerPlus Energy in its original packaging or suitable substitute packaging to protect the battery from damage in transport.
7. PowerPlus Energy Pty Ltd will repair or replace the faulty battery at their discretion.
8. The balance of the original warranty will apply to the repaired or replaced battery.